

Court Calling Script:

Caller: Hello, may I speak to the parent or guardian of _____?

Parent: Yes, this is...

Caller: I am calling from Hennepin County as a reminder that _____ has a hearing tomorrow on (date) at (time).

Parent: Yes, thank you.

Caller: Do you have any further questions?

---Common Further Questions---

Parent: Yes, could I possibly reschedule?

Caller: If you have any questions regarding time, I can give you the number for Court Administration which is 612-348-3174.

Parent: Where is the hearing going to be held?

Caller: At the Juvenile Justice Center on 590 Park Ave. in Suite 102.

Regarding Transportation:

-At the moment, we are exploring our options regarding transportation opportunities for the families of juveniles. We are also documenting the number of families needing transportation to and from court.